

ANNUAL REPORT

2023 – 2024

*Civil Society Human and Institutional Development
Programme-CHIP*



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Vision

An aware and Organized Society Capable of Realizing for its Own Development.



Mission

Enabling individuals and organizations to make more effective and efficient development efforts through the provision of Inclusive Gender Sensitive Community Development Programme.



Approach

CHIP's operations and strategic orientation are based on the experiences that HID intervention led in shaping the current development perspectives.

Acronyms

Acronym	Abbreviations
AEFI	Adverse Effects Following Immunization
ANC	Antenatal Care
BHU	Basic Health Unit
CDPs	Community Development Programme
CHIP	Civil Society Human and Institutional Development Programme
COs	Community Organizations
CSO	Civil Society Organization
CRPs	Community Resource Persons
DPEC	District Polio Eradication committee
EOC	Emergency Operations Center
EPI	Expanded Programme on Immunization
FGDs	Focused Group Discussion
FJWU	Fatima Jinnah Women University
HBV	Hepatitis B virus
HSS	Health System Strengthening
IEC	Information, Education, and Communications
IGA	Income Generation Activity
JICA	Japan International Cooperation Agency
LHV	Lady Health Visitor
LHW	Lady Health Worker
LRBT	Layton Rehmat ullah Benevolent Trust
MC	Municipal Committees
MNCH	Maternal, Newborn and Child Health
O&M	Operations and Management
ODF	Open Defecation Free
OHS	Occupational Health Safety
OPD	Organization of Persons with Disabilities
PHED	Public Health Engineering Department
PNC	Post Natal Care
PPEs	Personal Protective Equipment
PWDs	Persons With Disabilities
RHC	Rural Health Center
QAU	Qaid e Azam University
TMA	Tehsil Municipal Administration
TEVTA	Technical Educational and Vocational Training Authority
THQ	Tehsil Headquarters
UPEC	Union Council Polio Eradication Committee
VDPs	Village Development Plan
VTCs	Vocational Training Centers
WASH	Water Sanitation and Hygiene
PIEH	Pakistan Inclusive Eye Health Project
WHO	World Health Organization
WOs	Women Organizations
YWDs	Youth With Disabilities

Foreword

This year's annual report reflects the incredible partnerships and collaborations that have supported our mission to uplift vulnerable communities. Thanks to the generosity, trust, and continued support of our partners and stakeholders, because of which we were able to reach those in greatest need. Their commitment have been invaluable in turning our mission into reality.

We also extend our sincere gratitude to our Board of Directors for their strategic guidance and vision, which have steered the organization's programmatic endeavors and future direction. Our dedicated team has transformed these aspirations into reality, paving the way for meaningful and lasting change. This success would not have been possible without the tireless dedication of our team, who worked around the clock, often navigating immense challenges and security risks, to fulfill their commitments. Their perseverance and dedication has enabled us to expand our programs, break barriers, and create life-transforming opportunities for the underserved communities. We hope this report not only highlights our achievements but also inspires you as much as the resilience and strength of the communities we serve inspire us every day.

Over the past year, we strengthened our geographic presence across all four provinces of Pakistan, reaching some of the most remote and security-compromised areas where we had never worked before. Our efforts have focused on underserved communities, including women, children, youth, and Persons with Disabilities. Through the launch of new initiatives in health, immunization, economic empowerment, and climate change, we have remained committed to address the critical needs of these populations.

This report showcases how we overcame barriers, built trust with local communities, and empowered them to take ownership of their development. We take pride in having delivered essential services and fostered capacity-building programs that align with our commitment to creating sustainable impact and as we look ahead, we remain strongly focussed in our commitment to expanding our footprint, reaching new areas, and introducing innovative programs. Together, with the continued support of our partners and the dedication of our team, we are confident in our ability to further strengthen our mission and make an even greater impact in the years to come.

Durre Shahwar
Chief Executive Officer

Highlights

CHIP's Annual Report for 2023-2024 highlights its impactful work across Pakistan, supporting vulnerable communities through targeted projects aligned with the United Nations Sustainable Development Goals (SDGs). Over the past year, CHIP's initiatives have reached thousands of individuals, including youth, women, children, and persons with disabilities, through program thematic interventions in Water, Sanitation and Hygiene Education (WASH), community physical infrastructure, climate change and environment, economic empowerment, health and nutrition, education and sponsorships and social inclusion and rehabilitation.

Social Mobilization and Inclusion

- Over 100,000 individuals, including 39,000 women (38%) and 1,732 persons with disabilities (2.5%), engaged in social mobilization activities across Pakistan.
- 1,732 persons with disabilities participated in mobile outreach screenings, with 232 supported for cataract surgeries and 132 provided with assistive devices.

Health and Immunization

- Immunization efforts conducted in North Waziristan, Dera Ismail Khan, Lakki Marwat, Peshawar, Islamabad, Karachi, and Quetta.
- 571 immunization camps and 47,757 household visits improved vaccination status for over 21,000 children.
- 32% (6,720) of children achieved full immunization, and 64% (13,440) resumed their schedules.
- Pentavalent-3 immunization coverage reached 88%.
- Nutrition services provided: 7,832 children screened, 1,425 treated with supplements, and 5,000 pregnant women received antenatal care.
- Over 10,000 pregnant mothers supported via outreach services.
- Health system improvements: Infrastructure upgrades in six health facilities, including waiting areas, hygiene, and drinking water facilities.
- Accessibility audits in 14 health facilities led to inclusive modifications like ramps, toilets, and pathways.

Education and Skill Development

- 26 graduate students from Fatima Jinnah Women University received scholarship support to continue and complete their education.
- PKR 8,100,000 allocated to the Ujala Education Foundation for enhancing school infrastructure and capacity building.
- A literacy center for 25 prisoners established in Layyah jail.
- 538 youth with disabilities enrolled in online and technical training programs, with 78 securing employment.
- Nine vocational training centers established, enrolling over 300 women in stitching and tailoring courses.
- A job fair in Lahore attracted 1,000 youth, including 30 with disabilities.

Economic Empowerment and Community Enterprises

- 13 community enterprises, such as tailoring and handicrafts, were established with community contributions.
- Accessibility improvements in six TEVTA centers enhanced enrollment opportunities for youth with disabilities.

Environmental Sustainability

- 8,000 fruit plants and vegetable seeds distributed to communities, promoting nutrition and sustainability.
- Kitchen gardening and sustainable farming workshops conducted for 58 women participants.

Strategic Advocacy and Organizational Resilience

- A SWOT analysis emphasized grassroots coordination strengths while identifying gaps in visibility and funding, underscoring the need for strategic advocacy.
- Community resilience enhanced through training in resource mobilization, organizational management, and disaster management.

Community Infrastructure

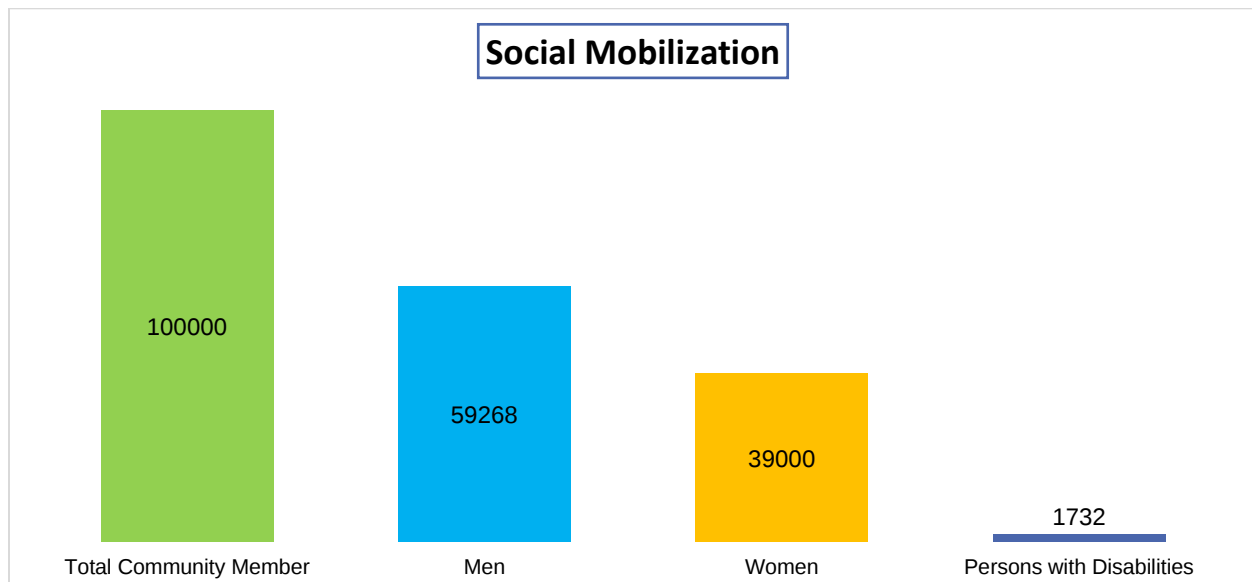
- Accessibility enhancements implemented in 10 villages of District Layyah.
- Baseline assessments conducted for shelter construction for vulnerable families.

CHIP Program's Contribution

Social Mobilization and Governance

Social mobilization processes were implemented with an objective to organize communities into the form of community organizations participating and contributing

both in kind and though monetary means for the solution of communal development. In Baluchistan, Sind, Khyber Pukhtunkhwa, Punjab and peripheral areas of Islamabad more than 100,000 people with 38% (39000) women and 2.5 % PWDs (1732) persons with disabilities and their families participated in the social mobilization processes.



Men and women as caregivers were organized in the form of mothers and caregiver groups to support the **mobile eye health** clinics in their areas. During the year 1732 person with disabilities were facilitated for their participation in the mobile cum outreach screening activities and out of which 232 were supported for their cataract surgeries. Communities including both men, women and persons with disabilities participated in community development process through social mobilization support provided as part of the project and 132 persons with disabilities were facilitated for their medical assessment with an objective to develop their enabling and empowerment plans. As part of the enabling plan persons with disabilities for their independent mobility, they are provided assistive devices.

Community organizations in Punjab implemented community infrastructure projects and raised their communal fund amounting above PKR 05 million for sharing the development cost for the physical infrastructure.

In order to empower young persons with disabilities in Pakistan, CHIP supporting their entry and retention in the labour market through training, confidence building, waged employment and or as self-starters. The activity included support for women, men and youth with disabilities to access **decent employment opportunities** to grow their businesses while helping the employers to build their confidence in inclusive employment practices. Additionally, efforts were aimed at strengthening the businesses and disability network to promote inclusive business practices and

advocate for a policy environment that creates equal employment opportunities for youth with disabilities. By addressing both individual and systematic barriers to employment, this initiative seeks to create sustainable, scalable outcomes leading to a more inclusive and supportive labor market in Pakistan.

Health, Immunization and Nutrition

Community Awareness and Engagement for Increasing Immunization

To improve community awareness and acceptance of community development services besides community participation leading to enhanced community ownership the awareness activities were planned and conducted. The awareness activities resulted in improving participation of persons with disabilities in livelihood and skill development activities, immunization, education and sports and recreational activities. Community roles and responsibilities were realized by the partner organizations and the percentage of

A **situational analysis** was conducted across DI Khan's Union Councils, surveying 1,221 individuals, including 880 children under two years and pregnant women. This analysis yielded crucial insights into the immunization status of children, revealing that 15.2% were zero-dose and 31.2% were defaulters, guiding the implementation of targeted intervention strategies.

their share both financial and in kind was mobilized. Social mobilization efforts included diverse community engagement activities. A total of **169 mother awareness sessions** and **24 school awareness sessions** were conducted to educate caregivers and encourage immunization uptake. Additionally, 14 healthy baby shows offered an opportunity for caregivers to discuss immunization with other mothers, resulting in a positive shift in perceptions about vaccine safety and efficacy. House-to-house visits averaged 7,959 per UC, which were instrumental in building rapport with families, updating newborn lists, and documenting challenges specific to each area, including vaccine hesitancy and logistical barriers.

Child Immunization

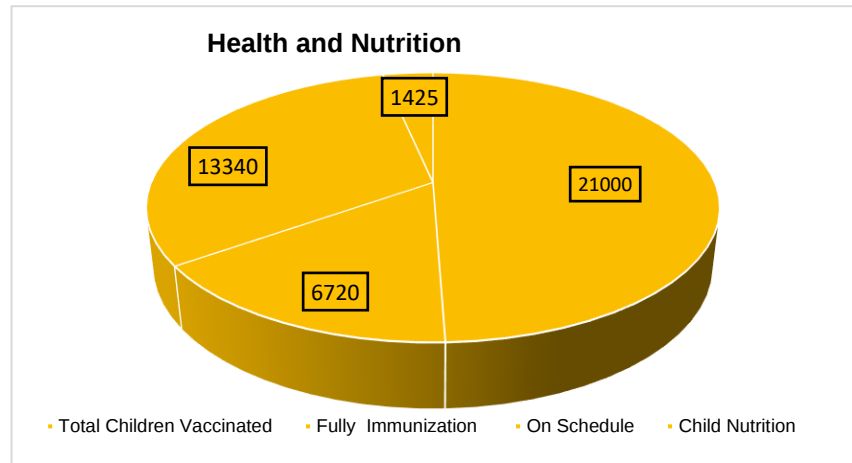
CHIP has been contributing towards improvement of health being one of the fundamental rights of the masses. During this year, health and immunization improvement activities targeted the improvement of health indicators in Baluchistan, Sind, Khyber Pakhtunkhwa, and urban slums of Islamabad and high security risk areas of Pakistan bordering Afghanistan. Reaching thousands of vulnerable individuals, particularly children and women. In total, 571 immunization camps and 47,757 household visits were conducted to improve the vaccinations status of more than 21000 children hailing from North Waziristan, Dera Ismail Khan, Lakki Marwat, Peshawar, Islamabad, Karachi and Quetta. Out of total, 32% (6720) achieved a fully immunized status with 64% (13440) brought back to their schedule. Coverage for Pentavalent-3 immunization reached 88%, reflecting significant progress toward ensuring safe motherhood.

Antenatal care to Pregnant Mothers

Nutrition support services were provided to more than **10000 pregnant mothers** through outreach service delivery activities. Subsequently, over 5000 pregnant mothers and expected newborn were provided nutrition services and advice beside provision of clean birth and newborn kits.

Nutritional Support to Children

To address **malnutrition in children**, 7832 children were screened, and 1425 received therapeutic food and supplements, while nearly 5000 pregnant women benefited from antenatal care services. Community mobilization and targeted awareness sessions on vaccination safety and nutritional health empowered families, making significant strides toward improved health and well-being.



Health System Strengthening

Health system strengthening support was provided in Lakki Marwat, Quetta and Karachi and the health facilities were improved in terms of its infrastructure. In total, 06 health facilities in 03 aforementioned districts were improved as far the infrastructure measures like waiting areas, hygiene, toilets, drinking water facilities and overall safety all are concerned.

On similar lines, the accessibility audits of 14 health facilities were conducted in Khanewal district and accessibility modifications were ensured for an easy and independent access of persons with disabilities using assistive devices. The modification included the ramps construction along with railing, accessible toilets, car parking and pathways; to improve the accessibility for persons with disabilities and people with mobility issues

Roadmap of Pakistan CSOs' Coalition for Health and Immunization

In the vein of achieving its mission, "Enabling individuals and organizations to make more effective and efficient development efforts through the provision of Inclusive Gender Sensitive Community Development Programme", CHIP has for many years been supporting the civil society organizations in the form of Pakistan CSOs' Coalition for Health and Immunization (PCCHI). The objective of this support is to strengthen the broader immunization framework by building the capacity of CSOs under the umbrella of PCCHI. During the year, a comprehensive roadmap and action plan were developed to improve network functionality, members' engagement, and the network's alignment with health and immunization priorities. Three consultative meetings were held with stakeholders to discuss network challenges, member coordination, and operational continuity. A SWOT analysis highlighted the coalition's strengths in grassroots coordination but revealed weaknesses in visibility and funding pathways, underscoring the importance of strategic advocacy and outreach to sustain PCCHI's impact.

Education and Sponsorships

Scholarships for Graduate Students

Supporting equitable access to education, CHIP provided scholarships and institutional support to educational programs. Through targeted scholarships, 26 female students at Fatima Jinnah Women University (FJWU) are receiving scholarships/ financial assistance, enabling them to continue their studies in graduate and post graduate programmes.

Support to Ujala Education Foundation for School Level Education

CHIP allocated PKR 8,100,000 to the Ujala Education Foundation (UEF) as a grant to support school infrastructure and enhancing educational resources for marginalized students at high school level. Ujala School, established by UEF, located in Tehsil Sohawa, District Jhelum, is dedicated to providing quality education to children from deprived communities. Currently, more than 100 children are enrolled across various grade levels, from pre-nursery to matriculation. The school offers a comprehensive learning environment, it is equipped with modern facilities, including a computer lab, library, educational aids, sports equipment, and a variety of playground swings. The school prides itself on its team of qualified and trained teachers who are committed to delivering the highest standard of education to their students. CHIP has committed to provide financial and technical support to Ujala School for three years.



Adult Literacy

CHIP also established a literacy center for prisoners in a jail in Layyah, which is accommodating 25 prisoner learners.

These efforts reflect CHIP's commitment to enabling lifelong learning opportunities, especially for girls and underserved communities, contributing to a more educated and empowered society.

Social Inclusion and Gender Mainstreaming

Focusing on women's empowerment, CHIP's initiatives aimed at improving access to health, economic opportunities, and education for women and girls. In health projects, community mobilization sessions prioritized mothers and included local female Community Resource Persons (CRPs), who facilitated discussions on immunization safety and maternal health practices, increasing acceptance and participation among women. In economic empowerment, CHIP established 09 vocational training centers across different communities and enrolled over 300 women in stitching and tailoring courses, providing valuable skills for income generation. Graduates from these programs earn between PKR 8,000 and PKR 12,000 monthly, which has enabled them to contribute to their



family income. Additionally, 304 members of Women Organizations (WOs) participated in community meetings focused on resource mobilization and deciding about the collective development initiatives. Through these efforts, CHIP fostered gender-inclusive approaches that addressed both economic and social barriers for women and improved their decision making in communal issues. .



Besides, inclusion of persons with disabilities in health and livelihood and skill development initiatives, right to citizenship was facilitated and 295 persons with disabilities were facilitated for their medical assessment and issuance of disability certificates. Additionally, 50 persons with disabilities have received assistive devices including, wheel chairs, crutches, tri-cycles and white canes. In the screening camps, 132 patients diagnosed for the provision of spectacles and with higher unaffordability to buy them were provided with spectacles.

WASH and Community Physical Infrastructure

CHIP's efforts and social mobilization process resulted in significantly improving the water and sanitation infrastructure, directly benefiting communities in Pakistan. To address essential sanitation needs, the construction of communal washrooms, installation of sewerage pipelines, and pavement of village streets were completed. All these activities were carried out in 10 villages with monetary community contribution of 30%. Community contributions are ensured to inculcate a sense of responsibility and ownership leading towards sustainability. By involving communities in the design and implementation of projects, we achieve sustainable, community-owned WASH solutions that improve hygiene and strengthen resilience.

Accessibility assessments were conducted at six TEVTA centers: four in Punjab, one each in Sindh and Gilgit. These assessments led to physical improvements in accessibility, including the construction of ramps, accessible toilets, wash basins, and designated parking areas for youth with disabilities.



Disaster Management and Risk Reduction

CHIP is supporting flood affected families in Punjab through construction of climate resilient shelters. The families usually are those who were facing difficulties in having safe and adequate shelters after the 2022 floods hit their villages. CHIP through its engineering team designed a shelter consisting of a bed room, toilet and small kitchen to support accommodating a space for 04 cots (local single bed space), one local grain store of 5 ft. one trunk of 6 ft. along with a shelf for the utensils and other household accessories. A feasibility was carried out in villages, and coordination meetings were held with the flood-affected communities in Punjab, to document the level of efforts locally affected communities have made to provide themselves and their families' adequate and safe shelter. Assessment resulted in establishing the fact that though on self-help basis affected families have put in efforts to have shelter but either that was not adequate or safe to survive another disaster. So, to address the issue and solve the problem of shelter, an activity at providing adequate support to construct a shelter was agreed for families with those who still are residing in temporary cum katcha room. Communities have agreed to co-contribute for construction of their shelters and work is in progress.



Economic Empowerment- Employment readiness and Livelihood

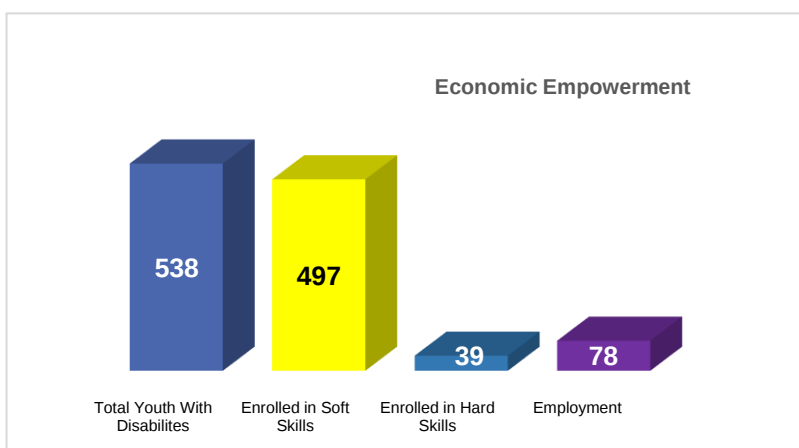
CHIP has put in efforts on creating and building the capacities of youth including women and persons with disabilities with an objective to create economic opportunities in terms of acquiring decent work and employment. Both waged and self-starters were the targets for the preparation of youth with disabilities. Preparation, including confidence building through online and skill training were aimed at securing adequate and decent work.

CHIP has aligned the skill development with market demands, providing critical support for both waged and self-employment opportunities, to ensure the targeted inclusion of women and youth with disabilities, a rapid assessment was conducted in four cities including Lahore, Faisalabad, Karachi, and Gilgit with an objective to document the knowledge, attitudes, and practices of youth with disabilities regarding their job readiness. During the year, 538 youth with disabilities (313 male and 225 female), have been enrolled in an online learning program (497) and technical training program (39) (Accenture and Technical Hard Skills through TEVTA respectively). A job fair was also organized in Lahore in collaboration with TEVTA, which drew over 1,000 youth participants, including 30 youth with disabilities. As a result of these training and networking efforts, 78 youth with disabilities, including 45 male and 33 female, secured jobs in banks, schools, and private companies. To conclude, technical and soft skills trainings for 538 youth and 78 persons with disabilities getting an employment in various sectors are the highlights of the reporting period.



To, influence the employment regulatory framework CHIP as an active member has participated in Pakistan Business and Disability Network (PBDN) created under the umbrella of Employer Federation of Pakistan (EFP). PBDN for the youth with disabilities is bring all the employers from small, manufacturing and service industries together to have sensitization towards having employees with disabilities with CHIP being at the center.

As part of the start-ups, CHIP has facilitated the establishment of 13 community enterprises, such as tailoring and handicrafts, which were funded in part by community contributions. These initiatives promoted self-sufficiency and local economic development, helping disadvantaged individuals secure livelihoods and contribute to their communities.



Climate Change and Environment

In line with its focus on environmental sustainability and promote nutrition support, 8,000 fruit plants and various vegetable seeds were provided in communities. Prior to the distribution, training sessions were conducted for 58 participants from Women Organizations (WOs) to educate them about the benefits of kitchen gardening and sustainable farming practices, contributing to household sustenance and climate resilience. Rural communities are being sensitized about climate changes particularly the extreme heat and extreme cold weather events affecting the production of crops, livestock in terms of milking and breeding patterns.

Agriculture extensions workers conducted the information sharing exchange sessions with the partner communities. Sensitization of communities on resource mobilization, organizational management and disaster management were conducted to help improve the community resilience.